

NuMedica's Quality and Safety Commitment Concerning the Worldwide COVID-19 Health Crisis

At NuMedica, the health and well-being of you, your patients and our employees is our top priority. Be assured we share your concerns regarding the potential negative impact on our society regarding this COVID-19 growing pandemic. As an FDA registered and A-Rated NSF registered company, you can be confident that NuMedica[®] has already been implementing and will continue to implement the most stringent safety and quality control procedures. We will do our best to always protect the integrity of the formulas you purchase.

Our Quality Control department continues to monitor the coronavirus (COVID-19) situation by implementing stringent procedures throughout the building, and by monitoring each person who enters our facility. We also are tracking the information provided by several public health agencies, the Centers for Disease Control and Prevention (CDC) www.cdc.gov/coronavirus/2019-ncov/index.html and the World Health Organization (WHO) www.who.int/emergencies/diseases/novel-coronavirus-2019.

Availability of Formulas:

We recognize the important role we play in providing you with the needed immune support formulas during this time of crisis. We have already increased our production and accelerated our inventory replacement cycle for all formulas especially in the immune support category. Our team is working diligently and tirelessly to try to meet the sudden increased demand on these formulas. In order to accomplish this and to provide each of our cherished customers immune support formulas for their patients, we are limiting the maximum amount clinics can order on certain formulas until we have more inventory or an estimated time frame for replacement shipments to NuMedica. This is to prevent stockpiling that can leave some clinics and patients without the immune support formulas they need.

We appreciate your cooperation during this time of *temporary* rationing and rest assured we will do our best to provide each clinic the most product we are able to fulfill.

If you have any specific questions or concerns please call us at **800.869.8100** or email us at communications@numedica.com.

Sincerely,



Thomas A. Schembari
Chief Executive Officer



A-Rated Facility

